

# Disney World Home Rentals

## Booking Form / Terms and Conditions

P.O. Box. 2832 Davenport Fl. 33836 / Email: [reservations@disneyworldhomerentals.com](mailto:reservations@disneyworldhomerentals.com)

Phone: 1-877-7-Go-2-WDW (746-2939) Fax: 1-888-329-2764

1/13/10

**All questions must be answered**

Name		Email 1	
Address 1		Email 2	
Address 2		# of people in party	
City		Arrival Date:	
State/Province		Departure Date:	
Postal Code (ZIP)		# of nights	
Country		# of children	
Telephone 1		Estimated Arrival time	
Telephone 2		Pool Heat (35pn – 210 pw)	O - Yes      O - No

### **Credit Card Information**

Please fill out all credit card info for security deposit reasons or to make a payment.

You only need to do this if you did not pay a security deposit with cash or you already made all necessary payments.

Country \_\_\_\_\_

First Name \_\_\_\_\_ Middle initial \_\_\_\_\_ Last Name \_\_\_\_\_

Payment Type: Visa/Master Card/American Express/Discover \_\_\_\_\_

Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_ / \_\_\_\_

CSC \_\_\_\_\_ For your safety and security, **we require** that you enter your Card Security Code (CSC).  
 For **MasterCard, Visa, and Discover**, the CSC is the last three digits in the signature area on the back of your card.  
 For **American Express**, the CSC is a group of four digits on front of the card.

Billing address Line 1 \_\_\_\_\_

Billing Address Line 2 (Optional) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Authorized amount: \$ \_\_\_\_\_

Signature for credit card authorization: \_\_\_\_\_

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**Please list all people staying overnight in the house. / Maximum capacity in a 4 bedroom is 10 people. No exceptions.**

#	First Name	Last Name	Age
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

**Please list any day visitors you may be expecting**

#	First Name	Last Name	Age
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

**Please note any concerns or extras you might need:**

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**Making a Reservation:** To confirm a booking, (\$250) or 30% (which ever is greater) of total rental cost is required to reserve our villa. This payment can be made by personal check, Master Card, Visa, Discover and Paypal. We only accept personal checks a minimum of 50 days before check in for check to clear the bank. We will hold a home for 5 days waiting for your personal check to arrive. Simply fill out the reservation form or call us toll free at 877-7-GO-2-WDW (746-2939) (US only) or direct 978-435-2101. This is non-refundable in the event of a cancellation. The reservation deposit is applied toward the total rental cost. **We strongly advise you to buy travel insurance.**

**Cancellation Charges:** We must be notified in writing as soon as possible in the event of a cancellation. Should you cancel after the deposit is paid but before the balance is paid, your deposit is forfeited. If you pay the balance more than 45 days prior to your arrival date and your reservation is canceled before the due date then we will refund the balance amount (not including the reservation deposit). Once the full balance of your reservation is paid and your arrival date is 45 days or less then 100% of the cost is forfeited, if you cancel. **We strongly advise you to buy travel insurance.** You must recover any loss from your travel insurance, if applicable. We cannot refund any unused days, if you arrive late or check out early.

**Security Deposit:** A refundable security deposit of \$300.00 must be paid with your reservation balance (final payment) and this will be refunded within 14 days of your departure. If any calls to 411 (information) were made you will be charged \$2.00 per call. You will receive this deposit back providing there have been no breakages, damage, loss of keys or access card for community area etc. Please be aware that you can be held liable for any damages in excess of the security deposit. You may also be liable for court costs, attorney fees, etc. to recover damages. The owner or manager has the right to request a higher security deposit, up to \$1000.00, or refuse a reservation request if they feel the ages or makeup of the group poses a higher risk of property damage. The bottom line is, "take care of the home and you will get your security deposit back". Please be aware that our home is inventoried for contents including and not limited to towels, linens, kitchen utilities and flatware, Cd's, DVD's, video games and systems, etc. Missing items can cost you your security deposit. Leaving dirty dishes in the sink or in the dishwasher, without starting it with automatic dish soap, will result in a charge of \$50.00 against your security deposit. Excess cleaning will result in an additional cleaning fee of \$100.00. We don't require our guest to do much before there departure but common courtesy dictates that guests leave the home in a good condition. Our villa has a maximum occupancy of 10 people, no exceptions. Recommended capacity is 8 people. Exceeding the maximum capacity will forfeit your security deposit in its entirety. Our manager has the right to request a head count of your group at any time during your stay to check the total number of your group. Please don't try to exceed the maximum capacity. Day visitors create additional wear and tear on the villa and increase the chance that damage will occur. As A result you may be required to pay a higher security deposit if you have a large number of visitors. If you intend to have day visitors please supply a list of names and ages to us.

**Balance:** The Balance is due 45 days prior to arrival date. Failure to pay balance by due date could result in the cancellation of your reservation and loss of your deposit.

**Changing Dates:** Once you have selected a date and reserved it, we will be unable to change the date for you. We have effectively taken it **off the market** from promoting it for those dates. Some exceptions may be made at our discretion for a fee not less than \$75.00.

**Check in:** 4:00 pm or later. The villa is being cleaned prior to this. Please make arrangements to arrive after 4:00 pm. If you need to check in earlier please notify us and we will try to accommodate you. If you check in early, you are subject to additional charges or loss of security deposit if prior arrangements have not been made. There are no refunds for late arrivals or early departures.

**Check out:** 10:00 am no later. Please vacate the villa by 10:00 am to allow proper cleaning before the next guest arrives. Failure to vacate on time could result in additional charges or loss of security deposit if prior arrangements have not been made.

**Pets and Smoking:** Pets and smoking are not permitted in or around our Villa.

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### **Security Deposit Charges:**

1. **Damage to Property:** Including but not limited to stains on carpet & furnishings. Homes left exceptionally dirty, trash not removed and placed in the appropriate container will be charged extra cleaning fees. You are expected to treat this home with respect and leave it in the same condition as when you arrived with dishes put away, trash out etc... You do not need to clean the home, our crews will do that.
2. **Loss of Property:** Including but not limited to linens & towels.
3. **Trash Removal:** All remaining trash is to be BAGGED and placed in the garage at departure. There are two trash collection days each week. It is your responsibility to set out the trash for collection. Failure to do so will result in excessive trash build-up. More than 2 black trash bags left behind will be charged \$100.00.
4. **Unauthorized Pets:** Ejection from property and no refund will be given. An extra cleaning fee of \$100.00 will also apply.
5. **Smoking In or around the house:** Ejection from property and no refund will be given.
6. **Occupancy Number:** If the number of occupants exceeds the occupancy limit of the home, you will be ejected and no refund will be given.
7. **Tampering With Locked Closets or Pool Equipment:** You will be ejected and no refund will be given.
8. **Tampering With Pool and Smoke Alarms:** This is a violation of Florida law with up to a \$200 fine.
9. **Placement of Furnishings:** All furniture is to be left in or returned to its original location at departure, including pool pads located in the garage area. Failure to do so will result in a \$50 fine
10. **Telephone:** Telephone service has free local and long distance to the continental United States. Any calls to information (411) will be charges \$2.00 per call.

**Final confirmation:** Upon receipt of your balance payment and this completed and signed form we will provide you with management company contact information, driving directions from Orlando International Airport, etc. You will receive a lock box code 1 week prior to your check in date via email for access to the keys to the villa. You will not need to meet up with the management company to gain access to the home. A representative from the management company will be by at some time to be sure you checked in. They may or may not come to the door. They might just drive by. **You Must** Return a copy of this document signed before you will be given access or a code.

**Accommodation:** During your occupation of the villa we expect you to take all reasonable responsibility for the safety and security of the property (e.g. ensuring that the property is secure when you go out and supervising children to avoid domestic hazards and accidents.) **Pool Door alarms are not to be tampered with**, no turning off of the units. When you leave the home please leave the keys in the lock box to avoid losing the keys, causing you to contact the management company and accruing additional charges for the call and for new keys.

We cannot be held responsible for any withdrawal of amenities within the development or any breakdown of equipment, appliances in or around your vacation home during your stay.

All personal items and valuables are your own responsibility and we will not be held responsible for reclaiming items left in the villa during your stay or after party has departed. Please take every precaution to secure your valuables when you are not in the villa.

Please be aware that this vacation villa is situated within a mixed community of vacation homes and residential homes. We cannot therefore be held responsible for any on going construction, alterations to existing homes or any noise or nuisance on or around the housing development.

**Our villa is self catering:** Although we provide towels, linens, starter toilet paper and courtesy soaps in each bathroom, etc. we do not supply enough of these items for your entire stay. You will probably need to purchase items such as laundry detergent, regular size soaps and shampoos, etc. to meet the needs of the size of your party and length of stay. Sometimes other guests or the owners will leave items behind such as Laundry detergent, shampoo, sugar, coffee, etc. You are welcome to use all you need. This is above and beyond what is the responsibility from the management company.

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**Pool Heat:** Our home is heated with an electric heat pump and a pool blanket. During the months of November – March extra heat via the heat pump is recommended to provide for comfortable water temperatures. If pool heat is desired please request this before your balance payment is due. Pool heat is \$35.00 per day and \$210.00 per week. You must have heat for the entire length of your stay if you require it. It takes at least 1 day for the pool to reach temperature. We cannot guarantee the temperature of a heated pool as this will vary according to several factors, the main factor being the prevailing weather conditions. There are no refunds for pool heat because of weather conditions or non use of the pool. **You must keep the pool blanket on the pool whenever not in use.** Especially at night, for this is when it will loose most of its heat.

**Trash:** Trash pickup for the home is strictly regulated by the homeowners association. Failure to follow the instructions in your villa for trash removal may result in a fine from the homeowners association. These fines can be as much as \$50.00 per occurrence. It is your responsibility to put the trash out by the curb the night before removal. Trash pickup days are Monday and Thursday. Thursdays are also recycle day, Please Recycle. All remaining trash is to be BAGGED and placed in the garage at departure. There are two trash collection days each week. It is your responsibility to set out the trash for collection. Failure to do so will result in excessive trash build-up. More than 2 black trash bags left behind will be charged \$100.00.

**Liability:** Neither Disney World Home Rentals, Paul or Mary Horgan its property owners or managers, it's agents or employees shall be held liable for injuries resulting from use of the rented properties, including but not limited to the swimming pool. Guests are not allowed to let children swim unattended. It is your responsibility to **be sure the pool alarm doors are turned on at all times.** During your stay we will not accept any liability whatsoever for death, personal injury, accidents, illness, loss or damage to persons or property, however caused. We do our best to provide a safe environment for our guests but you assume full responsibility for all persons in your party. Please keep a close eye on your children and keep them from potential harm. By agreeing to these policies you hold Disney World Home Rentals, Paul & Mary Horgan its property owners and managers blameless and free of lawsuits for any injury or loss of your personal selves or property that may occur during your stay. This agreement is binding on all occupants, even guests.

**Force Majeure:** We cannot be held responsible for or liable in respect of loss, damage or changes caused by force majeure such as strikes, floods, closure of air-ports, weather conditions or other events beyond our control.

**Complaints:** In the unlikely event of a complaint during your stay. This must be referred to the management company immediately during your stay and not Disney World Home Rentals or the villa owners. Complaints relating to how clean the villa or any of its amenities are, and not discovered damages, must be reported to the management company within 24 hours of arrival or you have no recourse for those issues. All complaints must be submitted to the management company on your complaint form which will be supplied to you from the management company when you call. This form is designed to completely document the conversations of both guests and management to avoid misunderstanding and inaccuracies. It is also to document corrective actions taken. If you make a complaint you must give management access to the house to confirm the problem and take corrective action. Failure to allow management to make corrective actions releases us, the management company and the villa owners from any claim for compensation or liability and recourse from you.

**Changes to this contract:** We reserve the right to make minor changes to this contract without notice to you. In the event of Major changes to this contract, you will receive a revised contract for your review and signature.

**Payments:** Any Payments for reservation whether deposit or in full constitutes acceptance of these terms in there entirety.

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I have read and understood and I agree to accept and abide by the terms and conditions of the booking, as detailed above and overleaf. I accept that I act for all persons for whom the booking is made and confirm that I am authorized to act on their behalf. Failure to return signed copy of full terms and conditions could result in cancellation of my reservation and forfeiture of my reservation deposit.

Please check box:

- I/We accept the terms and conditions of this contract.

Please initial all pages at bottom and sign this last document.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature (If applicable)

\_\_\_\_\_  
Date

Please return this form via email, [reservations@disneyworldhomerentals.com](mailto:reservations@disneyworldhomerentals.com), Fax Toll Free: 1-888-329-2764, or

Mail this form to: Disney World Home Rentals P.O. Box. 2832 Davenport Fl. 33836

**Thank you for your reservation!!**

**Welcome To Your Home Away From Home**